

SIPHON TAC

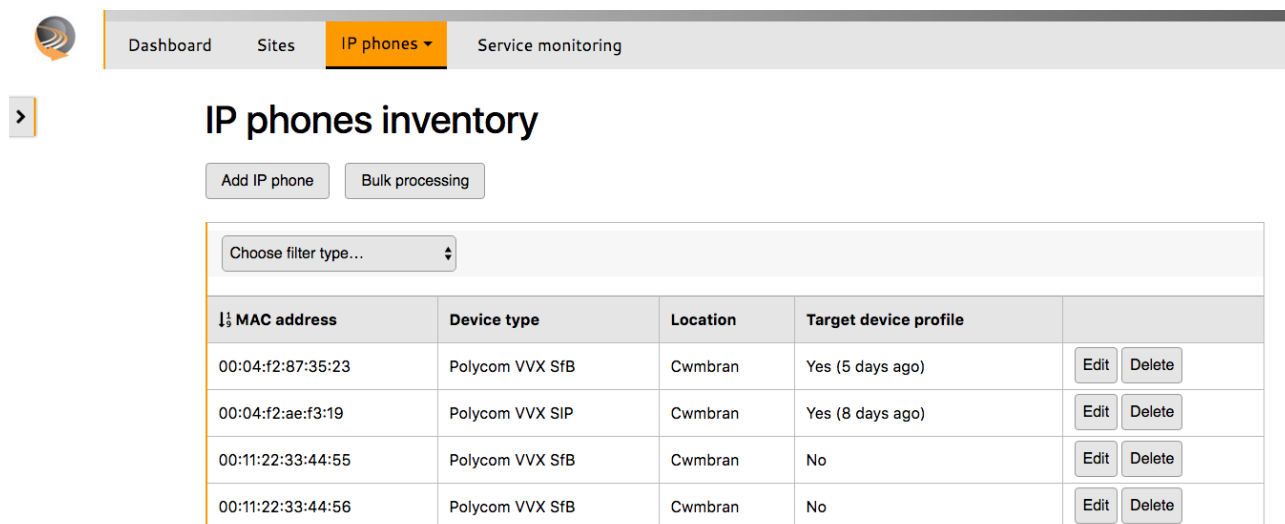
[Portal](#) > [Knowledgebase](#) > [SIPHON](#) > [Dovetail](#) > [Configure your Polycom VVX handset to get configuration from Dovetail](#)

Configure your Polycom VVX handset to get configuration from Dovetail

Aled Treharne - 2020-01-20 - [0 Comments](#) - in [Dovetail](#)

Configuring your Polycom VVX to pull information from the Dovetail platform is simple!

1. First of all, make sure your device exists in Dovetail.



MAC address	Device type	Location	Target device profile	
00:04:f2:87:35:23	Polycom VVX Sfb	Cwmbran	Yes (5 days ago)	Edit Delete
00:04:f2:ae:f3:19	Polycom VVX SIP	Cwmbran	Yes (8 days ago)	Edit Delete
00:11:22:33:44:55	Polycom VVX Sfb	Cwmbran	No	Edit Delete
00:11:22:33:44:56	Polycom VVX Sfb	Cwmbran	No	Edit Delete

You can use the "Add IP Phone" button if your device isn't listed.

2. Once the device is listed, simply plug in your phone and wait for it to boot up. Tap the "Home" button, then tap "Settings" on the screen. You'll need to go to "4 - Status", then "2 - Network" and then "1 - TCP/IP Parameters". In there you should see a field called "IPv4 Addr".

3. Type the IP address into your browser. Your computer should be connected to the same network and you may need to put "https://" before the IP address.

4. You should see a login screen - the default password for the admin user is "456" - if this doesn't work, check with your network administrator or your ITSP to see if they have changed the password.

5. Log in and choose Settings -> Provisioning server from the menu. Change the settings to:

- **Server Type** - HTTPS
- **Server Address** - polycom.dovetail.siphonnetworks.com

You are here: Settings > Provisioning Server



VIEWS

- Microbrowser
- Logging
- Applications
- Codec Priorities
- Provisioning Server**
- Syslog
- Paging/PTT Configuration

Provisioning Server

Provisioning Server

Server Type:

Server Address:

Server User:

Server Password:

File Transmit Tries:

Retry Wait (s):

Tag SN to UA: Enable Disable

DHCP Menu

TR-069 Menu

Note:

* Fields may require phone reboot/restart.

Click Save and your phone should reboot. After a few minutes your phone will be downloading its configuration from Dovetail - your phone may reboot more than once if it needs a firmware update.