

# SIPHON TAC

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## Digium RMA process

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For almost all of the products VCOMM and Siphon sell, you can contact the support team to arrange replacement of faulty hardware. However, Digium operate a direct RMA scheme. As a result, if you have Digium equipment which needs to be replaced, you will need to contact Digium directly at:

<http://www.digium.com/en/support>

You will need to create an account and then register the faulty products to be able to raise a ticket regarding these faulty cards.

Should you have any questions regarding this process, please contact our support team.

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